STEPHON PARKER

ENGINEERING LEADER | ENTREPRENEUR | ASPIRING SPEAKER

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SUMMARY

Engineering leader with over 8 years of experience in scaling backend systems and improving developer productivity. Expert in cloud architecture, DevOps practices, and building high-performing engineering teams. Proven track record in implementing SRE best practices, optimizing system reliability, and driving organizational efficiency through technical innovation.

TECHINCAL FOCUS

- Cloud Infrastructure: AWS, GCP, Kubernetes, Docker
- Backend Systems: Distributed Systems, Microservices Architecture
- DevOps & SRE: CI/CD, Monitoring, Observability, Incident Management
- Performance Optimization: Load Testing, Scalability, High Availability

PROFESSIONAL EXPERIENCE

The New York Times - Senior Engineering Manager   May 2021 - Present
Led technical strategy and engineering excellence initiatives for a critical division of The New York Times' digital platform.
- Developed and launched an internal developer portal serving 500+ engineering teams, reducing deployment time by 10% and standardizing CI/CD practices
- Built and mentored an SRE team of 4 engineers, implementing SLOs and error budgets that improved system reliability from < 99.0% to 99.5%
- Architected and executed election coverage infrastructure that successfully handled 2M+ concurrent users with zero downtime
- Led a team of 6 engineers in implementing performance testing tools based on Grafana's k6 SDK, achieving 30% increased adoption and 10x traffic capacity improvement
- Established comprehensive disaster recovery protocols and failover systems ensuring 100% uptime during peak news events
- Reduced incident response time by 60% through implementation of automated alerting and structured incident management procedures

StephonDoesTech LLC - Owner/Developer   May 2021 - Present
Founded and scaled a technology consultancy serving 5+ small businesses and non-profit organizations, specializing in ITSM solutions and web development.
- Led 4 major migrations of Windows to Mac clients with zero business disruption, managing $500K+ in IT assets
- Implemented hardware-specific MDM solution optimizing company device provisioning/management for 200+ endpoints
- Automated employee lifecycle process for both on boarding and off boarding, reducing processing time by 75%
- Supported 2 clients in obtaining SOC 2 Type 2 certification for access control to privileged systems
- Achieved 98% client satisfaction rate through dedicated support and proactive system maintenance

Eventbrite - Engineering Manager   August 2021 - January 2022
Led the Creator Acquisition Team in optimizing SEO infrastructure and developer onboarding processes.
- Enhanced the organization's SEO ranking on Google by 37% within a 4-month period, driving an increase of 1.5 million dollars in revenue over an 8-month period
- Spearheaded the implementation of an onboarding program tailored for first-time creators joining the platform, improving retention by 45%
- Optimized Google search results through technical SEO improvements and content delivery optimization
- Led cross-functional team of 8 members in redesigning creator experience journey

SKILLS

Cloud & Infrastructure
- AWS Cloud Practitioner
- Google Cloud Platform
- Infrastructure as Code
- Container Orchestration

Systems & Administration
- Kandji/JAMF Configuration
- Microsoft 365 Administration
- System Architecture
- Security Compliance

Development & Tools
- Python
- TypeScript
- CI/CD Pipelines
- Version Control (Git)

Project Management & Methodologies
- Certified Scrum Master
- Agile/Kanban
- Process Optimization
- Production Incident Management

EDUCATION

Bachelor of Design in Process Engineering   **May 2021**

Erie Community College
- Associate of Science, Computer